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*Greg Gilbert  
Senior VP, Chief Reimbursement and  
Governmental Relations Officer*

Concentra® began in 1979 as OccuSystems Inc., a physician-owned practice in Amarillo, Texas. The company grew quickly, reaching nearly 200 locations in 12 states by 2000. In the same year, the company shortened its name to Concentra® and established a reputation as an expert in occupational medicine. By 2005, the company was operating 300 medical centers in 34 states. Concentra entered Illinois in the late 1990s and quickly expanded to 16 locations throughout the state. They recently transitioned all U.S. HealthWorks centers in Illinois to Concentra. This transition has added three more centers in Illinois to the company.

By 2007, Concentra introduced walk-in urgent care to all its locations. In 2009, the company celebrated its first 30 years by introducing the Orange Book, a pocket-sized edition of Concentra’s customer service philosophy and mission. Concentra continued to grow its occupational health practice, culminating in the acquisition of U.S. HealthWorks Medical Group in 2018. With this acquisition, Concentra became the largest occupational health provider in the United States, with more than 600 community and onsite medical centers in 44 states.

Within the past year, the company introduced two new services for Illinois customers: Concentra Telemed™ – a 24/7 telemedicine solution for workers’ compensation. Patients can access Concentra Telemed from any internet-connected device and speak directly with a Concentra clinician for treatment. It’s an excellent option for companies located in outlying areas with limited access to health care facilities, as well as for companies in need of after-hours and third shift services.

Additionally, Concentra now provides transportation for injured workers as a complimentary service to our customers in Illinois. Transportation is provided for all injury-related visits, making it more convenient for employees to complete injury treatment plans.

