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Illinois Chamber of Commerce joins 36 business organizations asking state officials to avoid missteps of a California-style privacy law

Organizations around the country, representing thousands of small businesses, send open letter to state officials

(Springfield) - Today, the Illinois Chamber of Commerce joined state and regional business organizations across the country in sending an open letter to governors and state lawmakers urging them to carefully consider privacy laws that will protect consumer privacy and support businesses. The group specifically asked Illinois state officials to avoid modeling privacy laws after the overreaching and misguided legislation that California passed last year. In light of today's U.S. Senate subcommittee hearing on small businesses' perspective on privacy legislation, we encourage Congress to adopt a national framework to protect privacy and provide certainty and consistency across all 50 states.

The 36 organizations represent thousands of small and large businesses, including mom-and-pop shops, brick-and-mortar retailers, restaurants, hotels and various other providers of goods and services. They represent businesses from the East to West Coasts, in urban, suburban and rural areas. These statewide and local organizations recognize that California's regulations will actually hurt national, regional and local economies and jeopardize jobs, without even adequately safeguarding consumer data.

“American businesses agree that privacy is important,” said President and CEO of the Illinois Chamber of Commerce Todd Maisch. “However, privacy laws must strike a balance between protecting consumer data, fostering economic growth and promoting innovation. It’s critical that Illinois officials get this right.”

The California Consumer Privacy Act, which became law in July 2018, will negatively impact tens-of-thousands of companies that do business with California residents, including businesses here in Illinois by:

- Forcing websites to collect more consumer data than they need.
- Damaging the functionality and convenience of products and services that consumers have come to expect, including discounts and loyalty programs.
- Raising compliance costs for small and medium-sized businesses.
- Increasing legal liability and penalties on businesses, including mom-and-pop shops and brick-and-mortar stores.
- Discouraging economic growth, expansion, and job creation.
- Halting or stunting the growth of U.S. competitiveness in innovation.

See below for the full letter and list of signees.
An Open Letter to Governors, State Lawmakers, Attorneys General and Economic Development Leaders:

Privacy and consumer trust are critical to and a bedrock of our civil society and economy. On that, we all agree. As leaders keenly interested in continuing our states’ economic growth, we encourage careful thought and consideration to these issues but resist a ‘quick fix’ that both fails consumers and harms businesses of all types and sizes.

California’s recent adoption of a new privacy law is an unreasonable and misguided attempt to achieve the laudable goal of safeguarding consumers’ private data. The new law will cause unnecessary economic loss and threaten jobs without enhancing data privacy and security.

In June of last year, California lawmakers rushed through overreaching legislation known as the California Consumer Privacy Act or CCPA. It is widely agreed that the new law is flawed and needs significant changes in order to truly safeguard consumer privacy and maintain the kind of innovative products and services customers rely upon and demand. In fact, California legislators were forced to return to the capitol to begin revising the new statute in August and are expected to consider even more changes in 2019.

CCPA is expected to adversely impact nearly every business in California as well as tens of thousands of companies that do business in the state - leading to widespread, negative economic repercussions, including:

- Forcing websites to collect or associate more information about consumers than they otherwise might in order to meet several of the law’s requirements.
- Damaging the functionality and convenience of products and services that American consumers have come to expect including discounts and loyalty programs.
- Creating prohibitively high compliance costs for small and medium-sized businesses.
- Increasing legal liability and penalties on businesses for even technical noncompliance with new, ambiguous, and sometimes contradictory requirements.
- Chilling effects that discourage economic growth, expansion, and job creation for companies based in other states who have California customers.
- Halting or stunting the growth of U.S. competitiveness in innovation, which includes the workforce pipeline.

Experts estimate that any company conducting business in California with an average of only 137 credit card sales per day will be adversely impacted by this law. That means thousands of gas stations, coffee shops, restaurants and retail shops will be forced to take on the high costs of compliance and likely pass down those costs in the form of higher prices for their consumers.

As more is understood about the law and additional changes are sought, it is clear that CCPA should not be an example for other states or a representation of the U.S. approach to privacy as a whole. Instead, Congress should adopt a federal privacy framework that preempts state law on matters concerning data privacy in order to provide certainty and consistency to consumers and businesses alike. Consumers and businesses benefit when there is certainty and consistency with regard to regulations and enforcement of privacy protections. They lose when they have to navigate a confusing and inconsistent patchwork of state laws.

We hope state leaders will carefully examine more thoughtful, reasonable, and fair solutions to protect consumer privacy while encouraging innovation and economic growth. Thank you for your time and careful attention to this important matter.

Sincerely,

Arizona Chamber of Commerce and Industry
Austin Chamber of Commerce